# Indoor Mini Dome & Indoor Mini Fisheye Dome Hardware Manual

D91, D92, E91, E92, E93, E94, E95, E96, E97

Ver. 2013/12/04





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# **Precautions**

#### **Read these instructions**

You should read all the safety and operating instructions before using this product.

#### Heed all warnings

You must adhere to all the warnings on the product and in the instruction manual. Failure to follow the safety instruction given may directly endanger people, cause damage to the system or to other equipment.

#### Servicing

Do not attempt to service this video device yourself as opening or removing covers may expose you to dangerous voltage or other hazards. Refer all servicing to qualified service personnel.

#### Trademarks

All names used in this manual are probably registered trademarks of respective companies.

#### Liability

Every reasonable care has been taken during the writing of this manual. Please inform your local office if you find any inaccuracies or omissions. We cannot be held responsible for any typographical or technical errors and reserve the right to make changes to the product and manuals without prior notice.



#### **Federal Communications Commission Statement**



This equipment has been tested and found to comply with the limits for a class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a

residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

**Warning:** Changes or modifications to the equipment that are not expressly approved by the responsible party for compliance could void the user's authority to operate the equipment.

#### **European Community Compliance Statement**

This product has been tested and found to comply with the limits for Class B Information Technology Equipment according to European Standard EN 55022 and EN 55024. In a domestic environment, this product may cause radio interference in which cause the user may be required to take adequate measures.



# **Safety Instructions**

#### Cleaning

Disconnect this video product from the power supply before cleaning.

#### Attachments

Do not use attachments not recommended by the video product manufacturer as they may cause hazards.

#### Water and Moisture

Do not use this video product near water, for example, near a bathtub, washbowl, kitchen sink, or laundry tub, in a wet basement, or near a swimming pool and the like.

#### Don't use accessories not recommended by the manufacturer

Only install this device in a dry place protected from weather

#### Servicing

Do not attempt to service this video product yourself as opening or removing covers may expose you to dangerous voltage or other hazards. Refer all servicing to qualified service personnel.

#### Damage Requiring service

Disconnect this video product from the power supply immediately and refer servicing to qualified service personnel under the following conditions.

- 1) When the power-supply cord or plug is damaged
- 2) If liquid has been spilled, or objects have fallen into the video product.
- 3) If the video product has been directly exposed to rain or water.
- 4) If the video product does not operate normally by following the operating Instructions in this manual. Adjust only those controls that are covered by the instruction manual, as an improper adjustment of other controls may result in damage, and will often require extensive work by a qualified technician to restore the video product to its normal operation.

#### Safety Check

Upon completion of any service or repairs to this video product, ask the service technician to perform safety checks to determine if the video product is in proper operating condition.



# Introduction

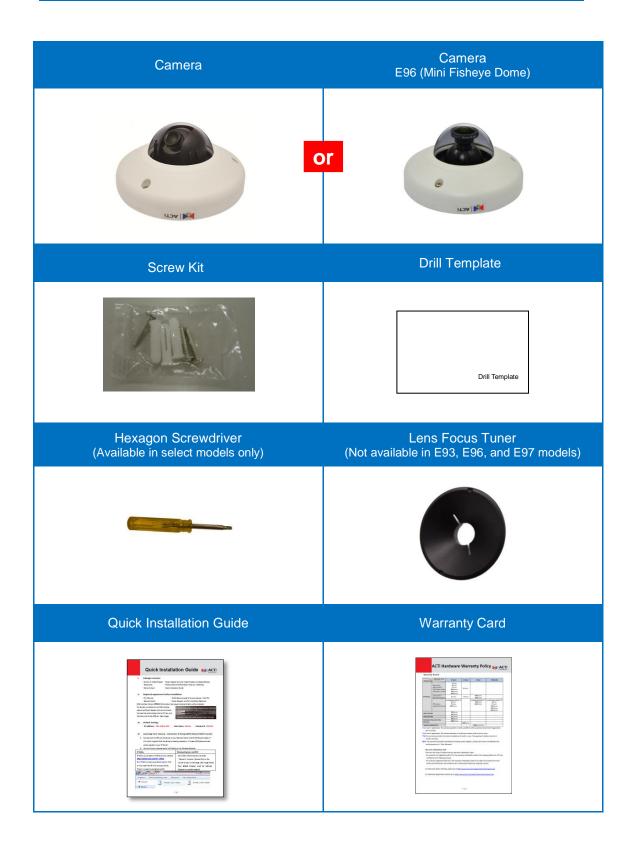
# List of Models

This hardware manual contains the following models:

D91	C C C C C C C C C C C C C C C C C C C	1MP Indoor Mini Dome with Fixed lens
D92		3MP Indoor Mini Dome with Fixed lens
E91		1MP Indoor Mini Dome with Basic WDR, Fixed lens
E92	· · · · · · · · · · · · · · · · · · ·	3MP Indoor Mini Dome with Basic WDR, Fixed lens
E93	Carlos Ca	5MP Indoor Mini Dome with Basic WDR, Fixed lens
E94		1.3MP Indoor Mini Dome with Basic WDR, SLLS, Fixed lens
E95		2MP Indoor Mini Dome with Basic WDR, SLLS, Fixed lens
E96		5MP Indoor Mini Fisheye Dome with Basic WDR, Fixed lens
E97		10MP Indoor Mini Dome with Basic WDR, Fixed lens

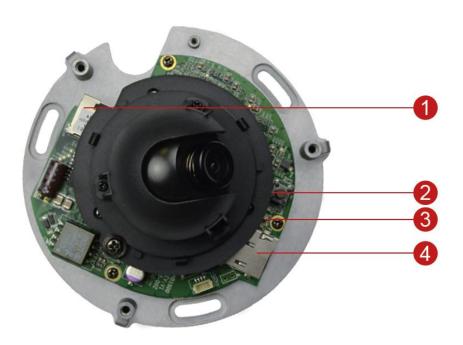


# **Package Contents**





# **Physical Description**



#### 1) Ethernet Port

The Ethernet port connects to a network using an Ethernet cable.

#### 2) Reset Button

The Reset Button is used to restore the factory default settings of the camera, including the administrator's password.

While the power is on, press and hold the1 Reset Button for 5 seconds to reset the camera.

#### 3) Power LED

The Power LED lights up when the power is on.

#### 4) Memory Card Slot

Insert a memory card (not included) into this slot for local recording. **NOTE:** Supports microSDHC and microSDXC cards.



# **Installation Procedures**

## Mount the Camera

Before mounting the camera, remove the dome cover by loosening the three (3) screws.



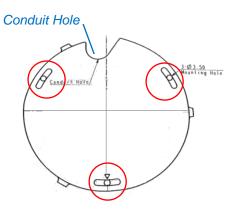
There are two ways to mount the camera:

- Surface mount: Use this method to mount the camera directly on the ceiling. See Surface Mount on page 10.
- **Gang Box Mount**: If the camera will be mounted on a gang box (applicable in some areas in the US), a gang box converter (not included in the camera package) is needed. See *Gang Box Mount* on page 13.



#### **Surface Mount**

1. Mark the location of the screw holes base on the drill template included in the package.



**NOTE:** Depending on the surface where you will install the camera, it may be necessary to drill three (3) holes with  $\phi$  3.5 on the ceiling and use the supplied screw tox.

2. Route the cables through the ceiling, taking the Conduit Hole on the drilling template as a reference. Or, slide off the cable exit tab on the dome cover to route the cable through that hole later.







3. Use the camera body and locate the three (3) screw holes.



4. Install the camera body to the ceiling using the three (3) screws included in the camera package.



**NOTE:** Please make sure the screw is flat on the plate.



- 5. Connect the Ethernet cable to the Ethernet port of the camera.
- Adjust the camera viewing angle and focus. See *Adjust the Viewing Angle and* Focus on page 24.
- 7. Attach the cover to the camera body and tighten the three (3) screws to secure it.





#### **Gang Box Mount**

In case the camera has to be installed on a gang box, use the **PMAX-0803 Indoor Gang Box Converter** (not included in the package). The Gang Box Converter is designed for use with both 3" and 4" domes; so for this camera model, a part of the plate of the converter will remain visible after the installation as shown in the picture below.



To mount the camera, do the following:

 Attach the Gang Box Converter to the gang box using the screws that came with your gang box or you may need to purchase them separately. Below is an example of a Gang Box Converter attached to a standard 4" gang box.

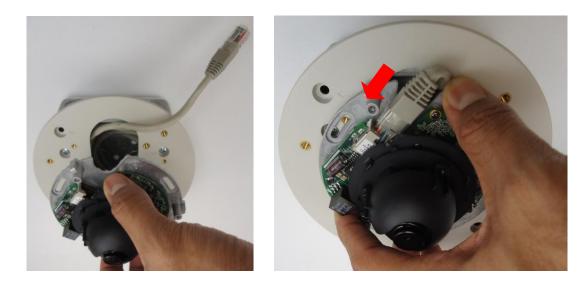




2. Locate and mark the three (3) screw holes on the Gang Box Converter that will be used to attach the camera.

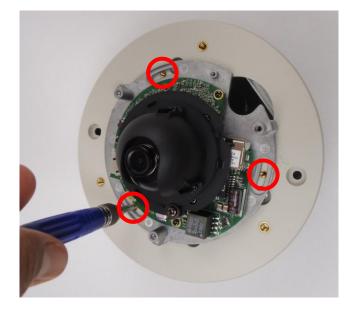


3. Route the Ethernet cable through the hole on the Gang Box Converter and connect it to the camera.





4. With the screw location marked on step 2, secure the camera to the Gang Box Converter using the three (3) screws included in the Gang Box Converter package.



- Adjust the camera viewing angle and focus (not applicable for E96 models). See *Adjust* the Viewing Angle and Focus on page 24.
- 6. Install the dome cover and tighten the three (3) screws to secure the dome cover to the camera body.







# **Basic Connections**

Follow the procedures below to connect the camera to the network.



#### Please use a PoE (Power over Ethernet) supported switch or injector:

- 1) Connect your IP Camera to the PoE Switch / Injector by CAT5 or CAT6 cables with RJ45 connector.
- 2) Connect your PoE Switch / Injector to a PC using another CAT5 / CAT6 network cable.



# Accessing the Camera

### **Configure the IP Addresses**

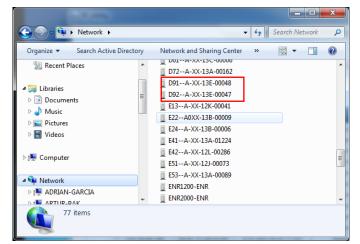
In order to be able to communicate with the camera from your PC, both the camera and the PC have to be within the same network segment. In most cases, it means that they both should have very similar IP addresses, where only the last number of the IP address is different from each other. There are 2 different approaches to IP Address management in Local Area Networks – by DHCP Server or Manually.

#### **Using DHCP Server to Assign IP Addresses**

If you have connected the computer and the camera into the network that has a DHCP server running, then you do not need to configure the IP addresses at all – both the camera and the PC would request a unique IP address from DHCP server automatically. In such case, the camera will immediately be ready for the access from the PC. The user, however, might not know the IP address of the camera yet. It is necessary to know the IP address of the camera in other to be able to access it by using a Web browser.

The quickest way to discover the cameras in the network is to use the simplest network search, built in the Windows system – just by pressing the "Network" icon, all the cameras of the local area network will be discovered by Windows thanks to the UPnP function support of our cameras.

In the example below, we successfully found the camera that we had just connected to the network.





By double-clicking with the left mouse on the camera model, it is possible to automatically launch the default browser of the PC with the IP address of the target camera filled in the address bar of the browser already.

If you work with our cameras regularly, then **there is even a better way to discover the cameras in the network** – by using **IP Utility**. The IP Utility is a light software tool that can not only discover the cameras, but also list lots of valuable information, such as IP and MAC addresses, serial numbers, firmware versions, etc, and allows quick configuration of multiple devices at the same time.

The IP Utility can be downloaded for free from <u>http://www.acti.com/IP\_Utility</u> With just one click, you can launch the IP Utility and there will be an instant report as follows:

			IP Address / NetMask 1	72.16.26.189 / 255.255.255.0	<ul> <li>Basic Search</li> </ul>	•		
0	Refres	h Device Setting	s Change Network Ad	dress Firmware Upgrade	Config. Backup	Config. Restore	Reset	Save&Reboot
: 53	Account	admin P	assword 123456					
	IP Address	MAC Address	FW Version	Model	Serial No.	Multicast IP		Statu
	172.16.26.183	00:0F:7C:0A:3F:26	A1D-500-V6.04.05-AC	Megapixel IP Dome	D91A-XX-13E-00048	228.5.6.1		
	172.16.26.197	00:0F:7C:0A:A1:25	A1D-500-V6.04.05-AC	Megapixel IP Dome	D92A-XX-13E-00047	228.5.6.1		
	172.16.26.15	00:0F:7C:09:7A:6B	A1D-500-V6.03.17-AC	Megapixel IP Cube Camer	E13A-XX-12K-00041	228.5.6.1		
	192.168.0.208	00:0F:7C:09:7A:70	A1D-500-V6.04.03-AC	Megapixel IP Cube Camer	E13A-XX-12K-00046	228.5.6.1		
	172.16.26.9	00:0F:7C:0A:1E:06	A1D-500-V6.03.17-AC	Megapixel IP Camera	E22A0XX-13B-00009	228.5.6.1		
	172.16.26.11	00:0F:7C:0A:2B:76	A1D-500-V6.03.17-AC	Megapixel IP Camera	E24A-XX-13B-00006	228.5.6.1		
	172.16.26.4	00:0F:7C:09:BB:20	A1D-500-V6.03.17-AC	Megapixel IP Camera	E41A-XX-12L-00112	228.5.6.1		
	172.16.26.243	00:0F:7C:09:B9:76	A1D-500-V6.03.17-AC	Megapixel IP Camera	E42A-XX-12L-00286	228.5.6.1		
	172.16.26.137	00:0F:7C:09:52:0E	A1D-500-V6.02.03-AC	Megapixel IP Dome	E51A-XX-12J-00073	228.5.6.1		
	192.168.0.156	00:0F:7C:09:95:6C	A1D-500-V6.02.03-AC	Megapixel IP Dome	E53A-XX-12K-00147	228.5.6.1		
	172.16.26.180	00:0F:7C:09:D5:BD	A1D-500-V6.03.17-AC	Megapixel IP Dome	E53A-XX-13A-00089	228.5.6.1		
	192.168.0.173	00:0F:7C:09:F8:F3	A1D-500-V6.03.10-AC	Megapixel IP Dome	E73A-XX-13A-00028	228.5.6.1		
	192,168.0,183	00:0F:7C:09:F9:57	A1D-500-V6.03.15-AC	Megapixel IP Dome	E83A-XX-13A-00018	228.5.6.1		

You can quickly see the camera model in the list. Click on the IP address to automatically launch the default browser of the PC with the IP address of the target camera filled in the address bar of the browser already.



#### **Using the Default Camera IP Address**

If there is no DHCP server in the given network, the user may have to assign the IP addresses to both PC and camera manually to make sure they are in the same network segment.

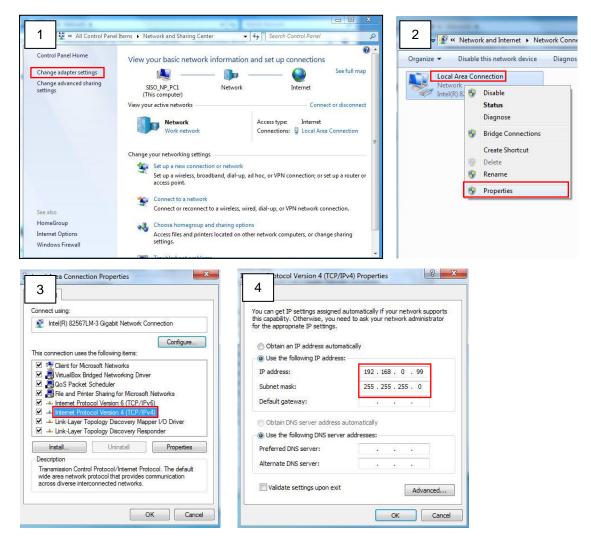
When the camera is plugged into network and it does not detect any DHCP services, it will automatically assign itself a default IP:

### 192.168.0.100

Whereas the default port number would be **80**. In order to access that camera, the IP address of the PC has to be configured to match the network segment of the camera.

#### Manually adjust the IP address of the PC:

In the following example, based on Windows 7, we will configure the IP address to **192.168.0.99** and set Subnet Mask to **255.255.255.0** by using the steps below:





#### Manually adjust the IP addresses of multiple cameras:

If there are more than 1 camera to be used in the same local area network and there is no DHCP server to assign unique IP addresses to each of them, all of the cameras would then have the initial IP address of **192.168.0.100**, which is not a proper situation for network devices – all the IP addresses have to be different from each other. The easiest way to assign cameras the IP addresses is by using **IP Utility**:

1							_ = :
			IP Address / NetMask 1	72.16.26.192 / 255.255.255.0	<ul> <li>Basic S</li> </ul>	iearch 🔻	
0	Refres	h Device Settings	Change Network Ac	dress Firmware Upgrade	Config. Ba	ckup Config. Restore	e Reset Save&Reboot
otal: 56	Account	admin Pa	ssword 123456	Http Port 80			
2	IP Address	MAC Address	FW Version	Model	Serial No.	Multicast IP	Status
	172.16.26.2	00:0F:7C:07:DE:65	A1D-311-V5.07.05-AC	Hemispheric Camera	KCM3911	228.5.6.1	
	172.16.26.4	00:0F:7C:08:17:C2	A1D-310-V4.12.02-AC	Mega IP Camera	TCM1111	228.5.6.1	
	172.16.26.6	00:0 💿 Change Ne	twork Addross		KCM7311	228.5.6.1	
	172.16.26.7	00:0	etwork Address	25	TCM6630	228.5.6.1	
	172.16.26.10	00:0 Opynamic IP /	Address		TCM4201	228.5.6.1	
	172.16.26.11	00:0			KCM3911	228.5.6.1	
	172.16.26.13	00:0 Static IP Add	iress		KCM5111	228.5.6.1	
	172.16.26.40	00:0			KCM5211	228.5.6.1	
<b>I</b>	172.16.26.41	00:0 Starting IP A	ddress 192 . 168 . (	0.101	KCM5311	228.5.6.1	
	172.16.26.50	00:0 N	letmask 255 • 255 • 25	55 . 0	KCM5111	228.5.6.1	
	172.16.26.52	00:0	ateway 192 • 168 • (	) 254	KCM5311	228.5.6.1	
<b>I</b>	172.16.26.53	00:0	ateway 192 • 168 • 0	. 234	TCM5311	228.5.6.1	
<b>I</b>	172.16.26.54	00:0	Annhi		TCM5611	228.5.6.1	
	172.16.26.55	00:0	Apply		TCM5111	228.5.6.1	
<b>I</b>	172.16.26.57	00:0F:7C:04:87:A7	A1D-310-V4.12.09-AC	Video Server	TCD2100	228.5.6.1	
	172.16.26.61	00:0F:7C:04:32:E3	A1D-310-V4.12.09-AC	Megapixel IP Camera	TCM1231	228.5.6.1	

With the procedure shown above, all the cameras will have unique IP addresses, starting from 192.168.0.101. In case there are 20 cameras selected, the last one of the cameras would have the IP 192.168.0.120.

Later, by pressing the "Refresh" button of the IP Utility, you will be able to see the list of cameras with their new IP addresses.



Please note that it is also possible to change the IP addresses manually by using the Web browser. In such case, please plug in only one camera at a time, and change its IP address by using the Web browser before plugging in the next one. This way, the Web browser will not be confused about two devices having the same IP address at the same time.



## Access the Camera

Now that the camera and the PC are both having their unique IP addresses and are under the same network segment, it is possible to use the Web browser of the PC to access the camera.

You can use **any of the browsers** to access the camera, however, the full functionality is provided only for **Microsoft Internet Explorer**.

The browser functionality comparison:

Functionality	Internet Explorer	Other browsers
Live Video	Yes	Yes*
Live Video Area Resizable	Yes	No
PTZ Control	Yes	Yes
Capture the snapshot	Yes	Yes
Video overlay based configuration (Motion Detection regions, Privacy Mask regions)	Yes	No
All the other configurations	Yes	Yes

\* When using non-Internet Explorer browsers, free third-party software plug-ins must be installed to the PC first to be able to get the live video feed from the camera. Check the firmware version of the camera to determine which plug-in is necessary:

Firwmware Version	Required Plug-In
A1D-500-V6. <b>04</b> .xx-AC or older	Basic VLC Media Player ( <u>http://www.videolan.org</u> )
A1D-500-V6. <b>05</b> .xx-AC or newer	QuickTime (http://www.apple.com/quicktime/download/)

The camera firmware version can be found on the **FW Version** column of the IP utility or access the **Setup** page of the Web Configurator (see page 23).

Disclaimer Notice: The camera manufacturer does not guarantee the compatibility of its cameras with VLC player or QuickTime – since these are third party softwares. The third parties have the right to modify their utility any time which might affect the compatibility. In such cases, please use Internet Explorer browser instead.

When using Internet Explorer browser, the ActiveX control for video stream management will be downloaded from the camera directly – the user just has to accept the use of such control when prompted so. No other third party utilities are required to be installed in such case.



#### The following examples in this manual are based on Internet Explorer browser in order to cover all functions of the camera.

Assuming that the camera's IP address is **192.168.0.100**, you can access it by opening the Web browser and typing the following address into Web browser's address bar:

### http://192.168.0.100

Upon successful connection to the camera, the user interface called **Web Configurator** would appear together with the login page. The HTTP port number was not added behind the IP address since the default HTTP port of the camera is 80, which can be omitted from the address for convenience.

Login Account Password Language English •	We	eb Configurator
Account Password		
Account Password		
Account Password		Login
Password		Login
Language English		Account

Before logging in, you need to know the factory default Account and Password of the camera.

### Account: Admin

Password: 123456



To check the firmware version through the Web Configurator, access the **Setup** page and click **System > System Info**.

	Web Configurator
۲ 🗙 ۲	
Host Date & Time Network IP Settings Video Event System User Account System Info Factory Default Firmware Upload Save & Reboot Logout	System Information System Information : Firmware Version = A1D-500-V6.05.22-AC MAC Address = 00:0F:7C:0C:58:95

For further operations, please refer to the Firmware User Manual.



# **Other Adjustments and Accessories**

## **Adjust the Viewing Angle and Focus**

**NOTE:** The following procedures are not applicable for E96 (Mini Fisheye Dome) cameras.

1. Loosen the three (3) screws to remove the dome cover.



2. Based on the live view from the camera, adjust the viewing angle with pan and tilt direction (for Mini Dome models only).

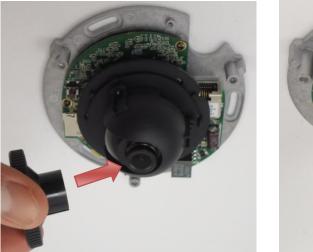




3. Adjust the focus.

**NOTE:** Not applicable for E93 / E97 model because the camera is already pre-focused.

a. Attach the focus tuner (included in the camera package) on the lens and adjust the focus of the lens.





- b. Remove the lens focus tuner.
- 4. Attach the dome cover to the camera and tighten the three (3) screws.





# **Replace the Dome Cover**

For more discrete surveillance needs, the pre-installed dome cover can be replaced with a smoked, non-vandal proof dome cover. The smoked dome cover is an optional accessory; contact your sales agent to purchase.

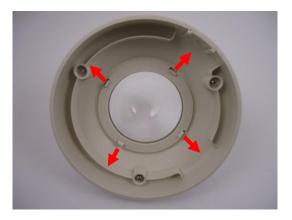


To replace the dome cover, follow the procedures below:

1. Loosen the three (3) screws to remove the dome cover.



2. Push the clips outwards to release the dome cover latches.





3. Remove the ring from the cover.



4. Insert ring to the new dome cover and latch it to the cover body.

